



SPRING *Safety Checklist* 2016

-  Schedule an annual tune-up on your security system. Our technicians will test all your devices and alert you if any batteries or devices need replacing.
-  Change batteries in all your electrician-installed smoke detectors.
-  Update your alarm call list – make sure people and phone numbers are correct and add anyone that may be coming in and out of the home.
-  Make sure your alarm permit is on file and up to date with the city. Some municipalities will not respond to an alarm if the proper paperwork and fees are not submitted and kept current.
-  Trim your shrubs around the home, and replace all old or damaged outdoor light bulbs to minimize areas where burglars can hide.
-  Even if you simply walk around back or down the street to speak with a neighbor, keep your garage doors closed at all times. People can slip in and out of open garage doors undetected in less than a minute and steal valuable items.

Have a Stress-Free Vacation



Complete the checklist on the left, and call the service department today at 913.362.0000 to schedule a tune-up on your security system before you leave town.

To read more on each story in this newsletter, visit

<https://atricalarms.com/support/newsletters/>

Safety Tips

Prepare for Spring Storms



They roll in fast and sometimes with fury. Keep flashlights and extra batteries in the area you designate for shelter during storm warnings.

Stay Aware When Out and About



Keep your head up and move briskly when walking to your car. Make eye contact with people, and be aware of those around you.



Show Your Signs of Defense

Make sure your Atronic Alarms, Inc. signs and stickers are visible from the street.



Don't be a Walking Billboard

Post your vacation photos, and talk about your trip after you return, not before.

Use Your Security System



Even when you leave for a short time, lock your doors, and set your alarm.

For more Spring Safety Tips, visit our website.



Employee of the SPRING 2016 Quarter

Employees are chosen by their peers after a company-wide vote.



Leslie Tye,
Service
Coordinator,
was chosen as
the Spring 2016
employee of the

quarter.

"Leslie is very dedicated to taking care of the customers. She has a

great personality and faces each day with a wonderful attitude," said Mike McMillin, Service Manager.

Alysia Bianco, Office Supervisor, said Leslie does a great job in the service department, and it is evident by the compliments she gets from both customers and coworkers.

"Her attention to detail ensures

customers get taken care of efficiently and have the best customer service experience possible," Alysia said.

Leslie said she is very honored with the award. "There are so many people here who do such an amazing job, and I am pleased to work with all of them and pleased to know they appreciate me, as well!"

For more on what others say about Leslie, visit our website.

Get to Know Us!

Heather Meyer, Service Coordinator



- FAVORITE COLOR?** All the colors of the rainbow.
- BEST MOMENT?** Seeing my Grandpa, after being bedridden for 6 years, sitting at the dinner table for the first time in his new powered wheelchair surrounded by my small family.
- FRUIT OR VEGGIES?** Fruit
- FAVORITE KC TEAM?** Royals and Chiefs ;)
- BEST THING ABOUT YOUR JOB?** Speaking with the customers and helping them feel a bit safer.
- FAVORITE MONTH:** May
- TALK OR LISTEN?** Both.
- HOBBIES?** Airbrushing, crocheting, cooking/baking, reading, traveling, gardening, hula hooping, singing and dancing.

Leslie Tye, Service Coordinator



- FAVORITE COLOR?** Blue
- BEST MOMENT?** My kids being born
- FRUIT OR VEGGIES?** Fruit!
- FAVORITE KC TEAM?** Royals!!
- BEST THING ABOUT YOUR JOB?** Building rapport with our great customers. It's nice when they call in and know my name. They know I will be able to help them and I'm not just another operator.
- FAVORITE MONTH:** August – I like the warm weather
- TALK OR LISTEN?** I prefer to listen
- HOBBIES?** Reading and playing with my kids

Get to know more about Heather and Leslie on our website.



Customer Service

YOU Make Us Better



Have something to say? We take your opinion seriously and welcome your honest feedback. Leave us a review on Google+, Facebook, Yelp, or Angie's List. You can also take a short customer service survey found online at <https://atricalarms.com/support/> and tell us how we're doing.

Be Sure. Be Secure.

Atronic Alarms, Inc.

totally WIRED is a quarterly newsletter published by Atronic Alarms, Inc. in Lenexa, Kansas.

Atronic Alarms, Inc. offers security, fire, automation, access control, CCTV, and monitoring services for homes and businesses in the Kansas City area.

Phone: 913.362.0000
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Refer friends and get 3 months of free monitoring when they become Atronic clients.